**Your New Online Banking Experience Starts Here!**

**MOBILE BANKING USERS:** Please use a computer or the web browser on your phone to complete this initial setup of your new password and security questions. Once the process is complete, you may log in to your mobile banking app.

1. **Go to our Website:**  [www.riversedge.bank](http://www.riversedge.bank)

   Click on the blue Online Banking tab in the upper right hand corner of our home page.

   Select **Retail Online** from the drop down box. **Click GO!**

   (You will receive separate instructions if you are a Business Online user.)

   Enter in your existing Username using all lower case. For example, if your username was **JohnDoe55**! – please enter **johnDoe55**!

   If you do not know your username, please contact Rivers Edge Bank.

   Enter the last 4 digits of your Social Security Number in the Password field. Businesses will log in using the last 4 digits of their Tax ID number.

   Agree to the Terms of Use.

2. **Establish New Login Credentials:**

   The Password screen will prompt you to use the proper credentials. When all of the red X marks are gone, you have successfully met the secure password requirements.

3. **Set up Challenge Question:**

   Select a challenge question from each drop down and complete the answer. Your answer must be 3 or more characters. You cannot select the same question from each drop down.

*Your enrollment in Rivers Edge Bank Online Banking is complete! Take some time to look around. There are some amazing features included that will make your Online Banking experience great!*