



## ***Debit Card Fraud Protection***

In addition to the SHAZAM automated calling, text messaging has been introduced to help identify and address potential fraud.

You may receive the following text alert if suspicious activity is detected on your debit card:

*“FreeMsg:SHAZAM FraudAlert 8552195399: Did you use card <account\_last\_4\_digits> At <merchant\_name> for \$<transaction\_amount>? If valid reply YES, if not NO, STOP to OptOut of Fraud Alerts”*

If you receive a “Fraud Alert”, you can simply reply **“YES”** or **“NO”** to confirm or deny the activity.

Let us know if you have any questions regarding this new enhancement or any other debit card features.



*Please note, SHAZAM will not ask for personal information in regards to account numbers, social security numbers, etc. If you receive a call asking for that information or feel uncomfortable at any point, feel free to hang up and call your local institution.*

*Text message alerts will come from: 72718 -- Automated phone calls will come from: 855-219-5399*